

Euglena Group Quality Assurance Policy

The Euglena Group upholds “Sustainability First” as its corporate philosophy and strives to provide safe and secure products and services, putting customers first, in order to realize the purpose of making people and the Earth healthy. Ensuring the quality and safety of our products and services is the foundation of our corporate management, and we are committed to the following to put this into practice:

1. Sincerely respond to customer requests and strive to improve customer trust and satisfaction.
2. Establish and operate a quality assurance system, as well as maintain and continuously improve the quality assurance system.
3. Comply with relevant laws, regulations, and voluntary standards.
4. We will strive to ensure that our products and services conform to quality standards, to prevent and improve quality problems, and to provide safe and reliable products and services. We will also work to develop products and services based on scientific knowledge while obtaining and maintaining the necessary accreditations and certifications.
5. We will communicate accurately and honestly with our stakeholders to build trust.

Date of Enactment
March 10, 2025